

The Conway Pipeline Newsletter

TOWN OF CONWAY, NC

301 West Main Street
P O Box 365
Conway, N.C. 27820

Phone: 252-585-0488
Fax: 252-585-0272

rmaitland@mediacombb.net
www.townofconwaync.com

TOWN HALL HOURS

Monday-Friday 8:00 am to 5:00 pm
(closed from 12:30 pm to 1:30 pm)

TOWN OFFICIALS

W.L. "Lee" Duke Mayor
Stewart Woodard Mayor Pro-Tem

COMMISSIONERS

Steve Walls Streets
Lokie Majette Police
Jeffery Daughtry Cemetery
Jonathan Martin Town Preservation
Stewart Woodard Water & Sewer

EMPLOYEES

Robin Futrell Town Administrator
Kelsey Bracy Town Clerk
Bill Harrison Chief of Police
Matthew Walton PT Police Officer
Wallace Whitley III PT Police Officer
Tim Turner Public Works
Coordinator
Bill Davis Public Works
Maintenance Worker II

BOARD MEETINGS

The monthly Town Board meetings are held at the Conway Town Hall at 301 West Main Street on the first Tuesday of each month at 6:30 p.m.

All meetings are open to the public and you are encouraged to attend.



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A MESSAGE FROM OUR MAYOR ...



In our January meeting, Don Johnson reported that the financial audit for Conway was complete and successful. The Town Board and I are making a concerted effort to be responsible with the financial resources of Conway, while maintaining a high level of services. Because we received AIA grants, we were required to do a yellow book audit, we have

some issues to address financially, and will get to work on those with the upcoming budget workshops beginning in March. Due to the recent wintery weather, our public works department has dealt with several water leaks and also spread de-icer at walkways around our town businesses and the town hall. Tim and Bill, thanks for your timely response to these issues. We recently received word that our software provider, R/T software, will be going out of business June 30, 2025. We are already in the process of finding a new provider, this transition will be an opportunity for us to upgrade and hopefully bring some efficiencies into our business practices. I am confident that Robin and Kelsey can communicate our needs and challenges to the new provider, so they can structure a package for us that is user friendly. Please remember if you would like a copy of the quarterly newsletter, provide your email to the Town Hall or you may pick up a copy in the lobby.

Your Mayor,

W.L. Duke Jr.

OUR MISSION STATEMENT

The Town of Conway is committed to providing a safe community that embraces change, welcomes growth, and supports the small town atmosphere that has made us who we are. We will diligently preserve the laws established by our state constitution and aspire to be responsive, accountable, and fiscally responsible in our pursuit of the public's interests while adhering to the highest ethical standards.



TOWN HALL NEWS

PAYMENT METHODS

The Town of Conway offers a variety of methods to pay your utility and property tax bills.

- ◆ Payments may be made via cash, check, or money order by dropping it in the payment drop box located near the handicapped parking spaces in our parking lot. This box is emptied each workday at 8:00 A.M.
- ◆ You may pay in person at the Town Hall via cash, check, money order, or credit/debit card (Visa and MasterCard).
- ◆ Payments may be made via telephone using your Visa or MasterCard.
- ◆ Your water bill payment can be automatically drafted from your checking account each month free of charge. After completing an authorization form at the Town Hall, your payment will be deducted on the 15th of the month following the bill date. You will still receive a bill for you to review and for your records.
- ◆ **A \$3.00 convenience fee will be added to all debit/credit card transactions beginning February 1, 2025.**

2024 PROPERTY TAX BILLS



Beginning January 6, 2025, interest has been assessed at the rate of 2% for the month of January, **PLUS** 0.75% per month after January. If you have not paid your property taxes, it is very important that you do so.

CEMETERY

The Conway Town Commissioners are aware of the issue regarding loved ones headstones leaning/falling over. The decision was made to take on matters on a case by case basis for ones that have fallen over **if there are no living relatives** to care for the property. If you are a relative of a fallen or leaning headstone it is not the Town's responsibility to fix once the plot has been purchased. The Board decided it would be best to update our ordinance and require from now on to place a footer with the headstone for a more stable foundation. If you would like a copy of the updated ordinance please contact the Town Hall at (252)585-0488.

NHCO 2025 GFL Recycle Calendar

January						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

February						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

March						
Su	Mo	Tu	We	Th	Fr	Sa
						1
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9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

April						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

May						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

June						
Su	Mo	Tu	We	Th	Fr	Sa
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

July						
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27	28	29	30	31		


August						
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					1	2
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31						


September						
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29	30					

October						
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November						
Su	Mo	Tu	We	Th	Fr	Sa
						1
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23	24	25	26	27	28	29
30						

December						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

 Shaded day is recycle collection - Recycle is serviced every other week on the same day as schedule trash service

 Holiday - Service that falls on a holiday highlighted above will be completed the following day, and service for subsequent days in the same week will also be completed one day later. In the event that a holiday falls on a regularly closed business day, service for that week will continue as normal.

Please have your container by the road the previous night - Please call (252) 820-9836 with questions or concerns

PUBLIC WORKS POINTS

Extreme and lasting cold temperatures like we have had in January can cause freezing water pipes. How can you prevent them? What do you do if you have them?

THAWING FROZEN PIPES

If you turn on a faucet and only a trickle comes out, suspect a frozen pipe. Likely places for frozen pipes include against exterior walls or where your water service enters your home through the foundation.

- ⇒ Keep the faucet open. As you treat the frozen pipe and the frozen area begins to melt, water will begin to flow through the frozen area. Running water through the pipe will help melt ice in the pipe.
- ⇒ Apply heat to the section of pipe using an electric heating pad wrapped around the pipe, an electric hair dryer, a portable space heater (kept away from flammable materials), or by wrapping pipes with towels soaked in hot water. Do not use a blowtorch, kerosene or propane heater, charcoal stove, or other open flame device.
- ⇒ Apply heat until full water pressure is restored. If you are unable to locate the frozen area, if the frozen area is not accessible, or if you cannot thaw the pipe, call a licensed plumber.
- ⇒ Check all other faucets in your home to find out if you have additional frozen pipes. If one pipe freezes, others may freeze, too.



DURING COLD WEATHER

- ⇒ Keep garage doors closed if there are water supply lines in the garage.
- ⇒ Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. Be sure to move any harmful cleaners and household chemicals up out of the reach of children.
- ⇒ When the weather is very cold outside, let the cold water drip from the faucet served by exposed pipes. Running water through the pipe — even at a trickle — helps prevent pipes from freezing.
- ⇒ Keep the thermostat set to the same temperature both during the day and at night. By temporarily suspending the use of lower nighttime temperatures, you may incur a higher heating bill, but you can prevent a much more costly repair job if pipes freeze and burst.
- ⇒ If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55 degrees.

THE TOWN HALL OFFERS ONE ADJUSTMENT PER YEAR TO YOUR WATER BILL FOR WATER LEAKS.

IF YOUR PIPES FREEZE AND BURST, CONTACT (252) 585-0488, TELL US YOUR SITUATION, AND SEE IF YOU QUALIFY FOR AN ADJUSTMENT.



COP'S CORNER



There have been numerous complaints about speeding throughout our town. We would like to remind everyone behind the wheel, including all motorists to be aware of the set speed limit for the location you are in within town. Speeding within our business and residential districts greatly increases the risks of accidents with other motorists, pedestrians and bicyclists. Conway is very fortunate to have an active community, both within our business and residential areas. Our department will be conducting more speed enforcement within these areas to address this issue and remind all motorists to slow down and obey all traffic laws. We care for our community and those passing through our community.

Speeding-related crashes are a major cause of injuries and fatalities on the road. Here are some statistics about speeding:

- **Speeding-related deaths:** In 2022, more than 12,000 people died in speeding-related crashes. Speeding-related deaths increased 19% in 2020 and 9% in 2021.
- **Speeding-related crashes:** Speeding triples the odds of crashing.
- **Speeding-related injuries are more severe:** Higher speeds lead to more severe injuries in crashes.
- **Speeding in residential areas:** Speeding in residential areas is a common complaint for local police, city councils, and HOAs.
- **Traffic congestion:** Traffic congestion is a common contributing factor to speeding.
- **Time saved by speeding:** A University study found that speeding saves drivers only a few seconds per day, but at the cost of injuries and fatalities.

HAVE A SAFE AND HAPPY NEW YEAR,

CHIEF BILL HARRISON

CONTACT INFORMATION

EMERGENCY 911

911 Operations CENTER	252-574-1041 or 252-574-1042
Conway PD	252-585-1155
Chief Harrison	252-396-5307



CHRISTMAS 2024

Conway Christmas Parade was held at 10 A.M. on Saturday, November 30th with close to 100 entries! On Sunday, December 8th, Santa and the Grinch spread cheer through Conway. Thank you to everyone who participated and supported these events. We are looking forward to planning 2024 Christmas celebrations and we appreciate your support!



Town of Conway
301 W. Main Street
P.O. Box 365
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Dates To Remember

February 14th

Happy Valentine's Day

March 9th

Daylight Savings Time Begins @ 2 A.M.

March 17th

Happy St. Patrick's Day

March 20th

First Day of Spring

April 18th

Good Friday—Town Hall Closed

April 20th

Happy Easter

